

Legal design

Applies human-centered design to the world of law: legal documents, services and systems that people can understand and use.

In Spanish

Diseño legal

Origin

Several antecedents; formulated by Hagan (2020), of the Stanford Legal Design Lab



What it deals with

Contracts, procedures and courts are usually designed for specialists. Those who are not do not understand their rights or know what to do.

Principles

Visual

Present legal information so it can be understood.

Product

Create tools that help people complete a procedure.

Service

Design the person's journey from the problem to the solution.

Organization and system

Change how courts, law firms and public agencies work together.

Applications in design

✓ Use it like this

Test legal documents with people who are not lawyers.

✗ Avoid

Simplifying the text so much that it loses its legal validity.

👁 Don't fall for it

Work with lawyers from the start: design does not replace legal knowledge.

Methods and tools



Approach

Privacy by design

Protecting personal data from the first sketch, with the most private option already set.

Connections

Related to

■ Information design

■ Service design

■ Design for children

■ UX writing

Authors and works

2020

Margaret Hagan

Described legal design as a way to change the legal system starting from people and using design methods.

Sources

Original sources

- Hagan, M. (2020). Legal design as a thing: A theory of change and a set of methods to craft a human-centered legal system. Design Issues, 36(3), 3–15. [View source \(https://doi.org/10.1162/desi_a_00600\)](https://doi.org/10.1162/desi_a_00600)

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